



20635 Valley Blvd. Ste E  
 Walnut, CA 91789-2744  
<http://www.3cpartner.com>

Company Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Fax: \_\_\_\_\_  
 E-mail: \_\_\_\_\_

**RMA #:** \_\_\_\_\_

**Date :** \_\_\_\_\_

**RMA Requested:**

No.	Qty.	Brand	Type	Chips	Config.	Size	Speed	Invoice#	Invoice Date	Date Code	Problem / Note
01.											
02.											
03.											
04.											
05.											
06.											
07.											
08.											
09.											
10.											
11.											
12.											
13.											
14.											
15.											

**RETURNS**

Please ship items promptly. 3C Partner will ship the repaired or replacement products to you freight prepaid if you use an address in the U.S. (excluding Puerto Rico and U.S. possessions). Your RMA number must appear on the shipping label outside of the package. Also, **include a copy of the invoice** and **a copy of RMA form** with prepaid shipping charge, otherwise, it may be refused or delayed. COD package is not acceptable. 3C Partner will not be responsible for any loss or damage for uninsured merchandises. Cross shipment may be available at our discretion. 3C Partner is unable to process any replacement or exchange item for below conditions:

- Merchandise is not sold directly by 3C Partner without original invoice.
- Any repair, modification, adjustment or installation of parts done by any other than 3C Partner.
- The serial number of items is different from the record of the original invoice.
- Any merchandise returned without an RMA number and a proof of purchase. Customer must notify us within 3 days of receipt for missing or incorrect items.

Signature (Required): \_\_\_\_\_ Date: \_\_\_\_\_

*Office use only:*

Issue Date: \_\_\_\_\_

Received Date: \_\_\_\_\_

Return Date: \_\_\_\_\_



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## RMA Instruction

1. Fill the RMA form correctly. Any incorrect information entered will delay the RMA processing time.
2. Fax the RMA form to 909-595-1231 and request your RMA number.
3. Obtain your RMA number by us and ship the package promptly. Your RMA number will be emailed to you with the email address that you have entered above in the RMA Form.
4. Ship items promptly. **Include a copy of the original invoice & a Signed RMA form** along with your RMA items. RMA processing time will be delayed if any documentation is missing.
5. RMA number must appear on the shipping label outside of the package.

3C Partner will not be responsible for any loss or damage for uninsured merchandises. Cross shipment may be available at our discretion. 3C Partner is unable to process any replacement or exchange item for below conditions:

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Please feel free to use our online RMA system to speed up the RMA process.  
RMA number will be generated automatically if you use online RMA system.

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### Online RMA URL Address

- <http://www.3cpartner.com> (Primary address)
- <http://72.41.196.68> (secondary address)